

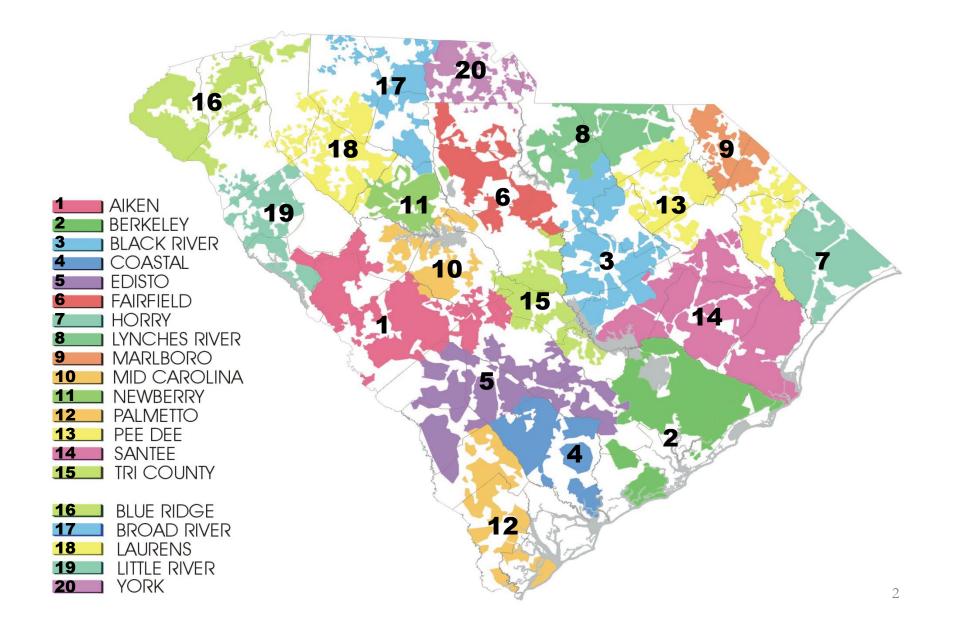
# Energy Efficiency Retrofits and On-bill Financing for Existing Homes: A Replicable Model

April 28, 2015

**Lindsey Smith** 

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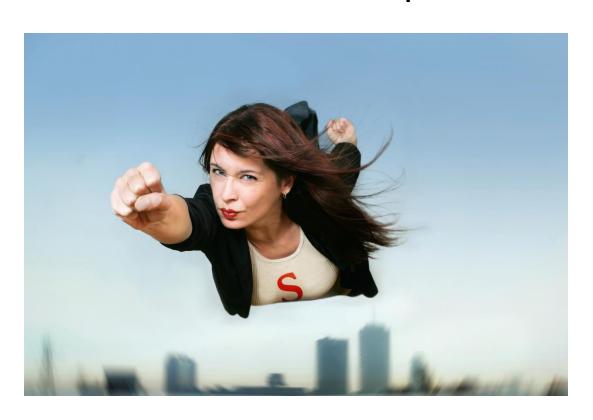
#### SOUTH CAROLINA ELECTRIC COOPERATIVES



#### SOUTH CAROLINA ELECTRIC COOPERATIVES

We don't own generation...

... We're Super Consumers!



## S.C. COOPERATIVE MEMBERS

- 24% live in manufactured housing (3X the national average)
- 50% more likely to live below the poverty line
- In some months, many may spend 60-80% of income on energy
- The state ranks 7th in cooling degree days per year
- 80% use electricity as primary form of heating

#### A TALE OF TWO PROGRAMS



#### **Loan Pilot**

- 2011-2012
- 8 co-ops, 125 homes
- Main Purpose: test EE vs. new generation
- RUS and G&T funding

#### **Working Programs**

- 2012- Present
- 5 co-ops, 311 homes (so far)
- Purpose: Member service
- Mix of co-op and RUS dollars for lending capital

## **HMH PILOT BACKGROUND**

- Central Electric established 2010 efficiency goals
  - 10% reduction in residential energy use by 2020
  - Reduce wholesale residential power purchase costs
  - Maintain or improve member satisfaction
- Central Electric partnered with ECSC to design pilot program
- Since 2010, progress with federal legislation to enable more financing of efficiency
- Pilot Program kicks off, accesses USDA financing

## ON-BILL FINANCING (OBF) — A TARIFF

- 2010 South Carolina state law (Section 58-37-50) allowed co-ops to move forward
  - Loans are tied to the meter
  - Power can be shut off for lack of payment
  - Loan stays with home if home is sold
  - These provisions eliminate need for credit check

## ON-BILL FINANCING (OBF) — A TARIFF

- Allows co-op members to finance energy efficiency measures with low-interest loans
- Loans are repaid on monthly utility bills
- Enables those without sufficient cash in hand to make prescribed and long-awaited efficiency upgrades



## PROGRAM #1: THE PILOT

2011-2012

#### **KEY PARTNERS**

#### 1. Participating Co-ops

Aiken Electric	Palmetto Electric
Black River Electric	Pee Dee Electric
Broad River Electric	Santee Electric
Horry Electric	Tri-County Electric

#### 2. Central Electric Power Cooperative

 Purchases wholesale power and distributes it to the state's co-ops



#### 3. Electric Cooperatives of South Carolina

Co-ops' state-wide trade association



#### **KEY PARTNERS**

## 4. Environmental and Energy Study Institute

 Assisted with program design, outreach, evaluation



## 5. Doris Duke Charitable Foundation

Grant supported EESI's work

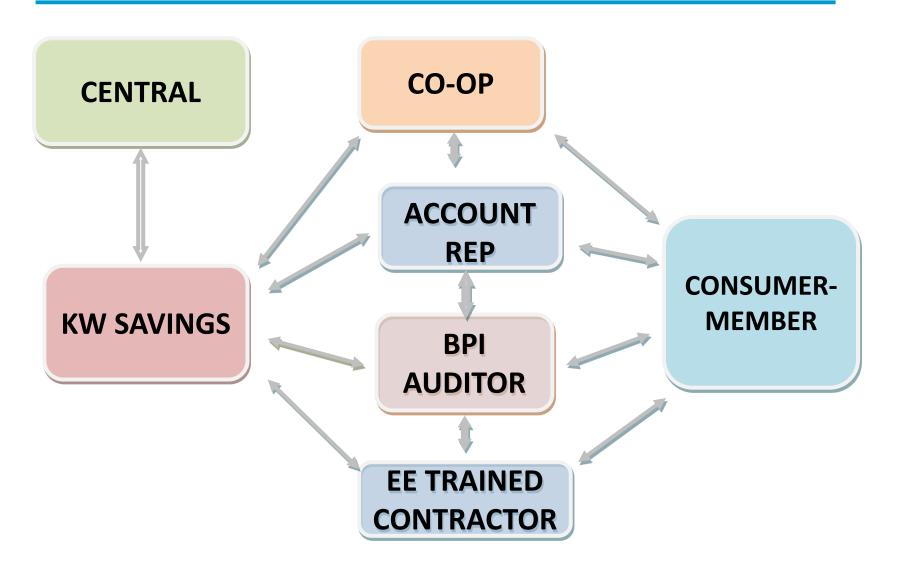


#### 6. Ecova

Program planning, management



### **HMH PILOT STRUCTURE AND PROCESS**



#### KW Savings: A la Carte Admin

- Available services include:
  - Total program management
  - Energy Audits
  - Contractor management
  - Loan review and processing (Credit Union)
  - Member support and communications
  - Post-retrofit problem resolution
  - Member-contractor mediations

## **KW Savings**

#### Sets and Maintains Brand Standards



#### **Quality Controls**

Bookend comprehensive audits of each home per the SC statute.

#### **Oversight of Loan Processing**

Loan documents either drafted by KW Savings or drafted by the co-op and sent to KW Savings for review before distribution to homeowners.

#### **Data Collection**

Location of homes, list of installed measures, costs, work and audit results, ongoing energy usage, and any other data required by KW Savings Co.

#### **Shared Business Plan**

Each cooperative must submit an acceptable written business plan before implementing the program, including any proposed differences from the pilot model.

## **HMH PILOT PROCESS**

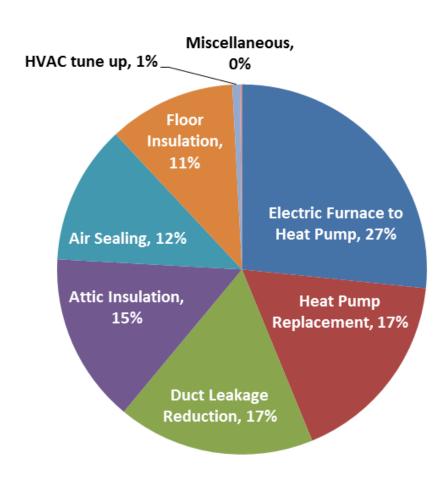
1.	Participant Selection
2.	Visual Audit
3.	Comprehensive BPI Audit
4.	Loan Approval & Contractor Selection
5.	Measure Installation
6.	Final Inspection & Project Approval

### **MEASURES**

#### Percent of homes with each measure

#### Air Sealing 99% **Duct Leakage Reduction** 98% **Attic Insulation** 91% **Electric Furnace to Heat Pump** 47% **Heat Pump Replacement** 42% Floor Insulation 31% Miscellaneous 3% **HVAC Tune-up** 0% 10% 20% 90% 100% **Percent of Homes**

#### Percent of savings from each measure

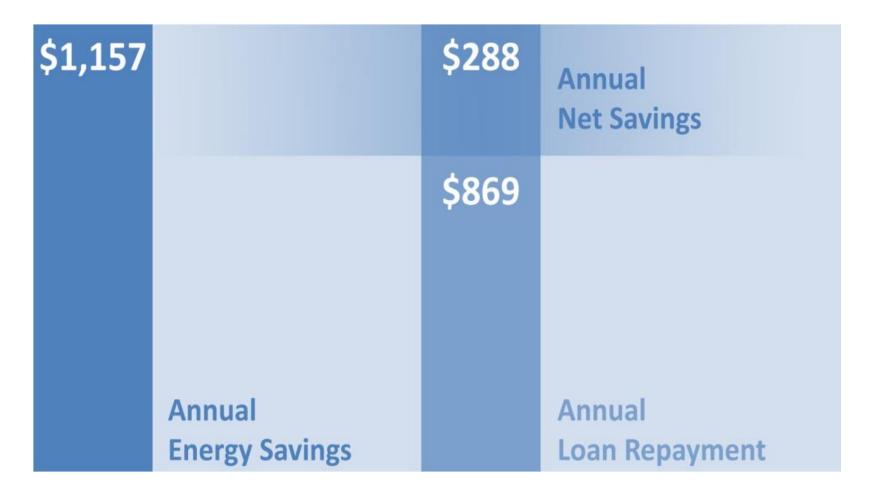


#### MEASURED RESULTS CLOSE TO PREDICTED

	Predicted	Actual
Annual kWh Savings	11,593 kWh	10,809 kWh
Annual \$ Savings	\$1,285	\$1,157
Project Costs	\$7,684	\$7,684
Project Simple Payback	6.0 years	6.6 years

All values are per home averages for a typical meteorological year.

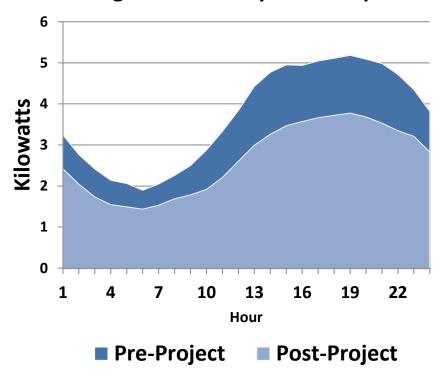
#### **ANNUAL SAVINGS: AVERAGE HMH HOME**



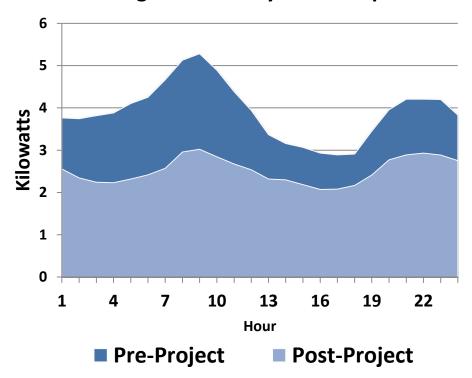
All values are per home averages for a typical meteorological year.

#### **DEMAND SAVINGS**

#### **Average Summer Day Load Shape**



#### **Average Winter Day Load Shape**



## PARTICIPANT SURVEY RESULTS

## **SATISFACTION WITH CO-OP**

96% same or higher

#### ARE YOU MORE COMFORTABLE?

A lot more 76%

Somewhat 13%

About the same 11%

#### SATISFIED WITH POST-REPAIR ELECTRIC BILLS?

Very satisfied 69%

Somewhat 20%

Neutral 0%

Somewhat not 7%

Very unsatisfied 4%

## TERI AND JOHN NORSWORTHY'S HOME



Summerton, S.C. Santee Electric

Site built home, 1979
Size: 2013 sq. ft.
3 bedrooms

Energy efficiency measures:

New heat pump,

duct sealing, air sealing,

attic insulation

Loan amount: \$6,540

## **PILOT CONCLUSIONS**

- The average home in the HMH Pilot
  - Electricity use dropped by 34% (about 11,000 kWh/yr)
  - Savings exceeded loan repayment by \$288/yr
- Coincident peak savings also dropped about one-third
- Load factor unchanged, would have improved with load control switches
- Homes became more comfortable
- Participants were extremely satisfied with the program and their co-ops
- HMH has spawned ongoing OBF (4 active programs)

## **The Business Case for OBF**

#### Short Term

- Participant and member satisfaction positive
- Load factor impacts minimal
- Lost revenue would be small, even for a long term aggressive program

#### Long Term

- EE targets in EPA's proposed 111(d) rules
- Energy efficiency is cheaper than new generation likely less than 2 cents/kWh
- Broader economic benefits: good for contractors and other local businesses; supply chain



## PROGRAM #2: WORKING PROGRAMS

2012-PRESENT

## **WORKING PROGRAMS PROGRESS**



Co-ops	Homes/Loans Completed
Aiken Electric	168
Black River Electric	38
*Little River Electric	n/a
*Lynches River Electric	n/a
Santee Electric	95
*York Electric	10
	Running Total 311



#### **On-Bill Financing Project Assistance**

EESI offers free assistance:

- Provide experience and lessons learned from South Carolina co-ops' OBF pilot
- Assess whether OBF is a good fit
- Identify resources, help overcome barriers to get projects off the ground
- Help design the OBF program
- Help utilities and others access funding
- Advise on program implementation

## For more information:

www.eesi.org/OBF

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