## Midwest Energy Efficiency Alliance

On-Bill Financing Co-Presenter Bob Dickey VP Marketing & Economic Development Eastern Illini Electric Cooperative Tuesday, April 28,2015



# Background

- Eastern Illini philosophy when it comes to financially assisting our members, is not to "charge all to help a few".
- We have no rebates built into our marketing programs. However, if there is a statewide program involving rebates we do participate.
- Energy Wise Home Loan Program was implemented in the middle 1980's to facilitate Eastern Illini members in improving energy efficiency in their homes, and businesses.
- Since we are rural, many of the loans for HVAC systems have been to replace propane systems with air source and geothermal systems. We do not encourage electric resistance unless absolutely necessary!
- Our goal is to help our member. If the savings in their energy bill is close to the monthly cost of the loan, we will work with the member to help them finance their energy efficiency improvements.

# Background

- We have been working with our members over 50 years in encouraging them to be energy efficient.
- What we discovered is that many of them knew what they needed to do, but didn't have the financial capital to make the investment.
- To date, we have loaned more than \$2,250,000 to our members to help them make energy efficient improvements.
- The average loan is approximately \$7,200.
- Each loan application is reviewed by the CEO, CFO and VP of Marketing& Economic Development. If we don't agree on the security of the loan, we do not make it.
- We have written off as "bad debt" less than \$15,000 over the past 25 years.



# Loan Requirements

- Member/owners requesting EIEC loans will be required to submit a signed application and a copy of the invoice for the equipment and installation.
- EIEC will investigate the credit worthiness of the member/owner and will notify the member/owner in writing if the application is rejected.
- The loan amount cannot be more than 80 percent of the invoice or \$20,000, whichever is less.
- Loans greater than \$3,000 will require security documents, including a UCC-1 lien form. The member/owner will be responsible for all fees.
- The interest rate for new loans is evaluated each year and based upon Eastern Illini's cost of borrowing.



# Loan Requirements

- Loans up to \$5,000 may be amortized up to five years. Loans between \$5,000 and \$10,000 may be amortized up to seven years. Loans over \$10,000 may be amortized up to ten years.
- Loan payments will appear as an itemized amount on the member/owner's monthly utility bill.
- The loan balance becomes due immediately upon sale of the property where the facilities are installed, termination of membership, or termination of delivery or energy services at the location where the financed facilities are installed.
- Loans are not transferable.





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Outage Information

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Online or mobile account management

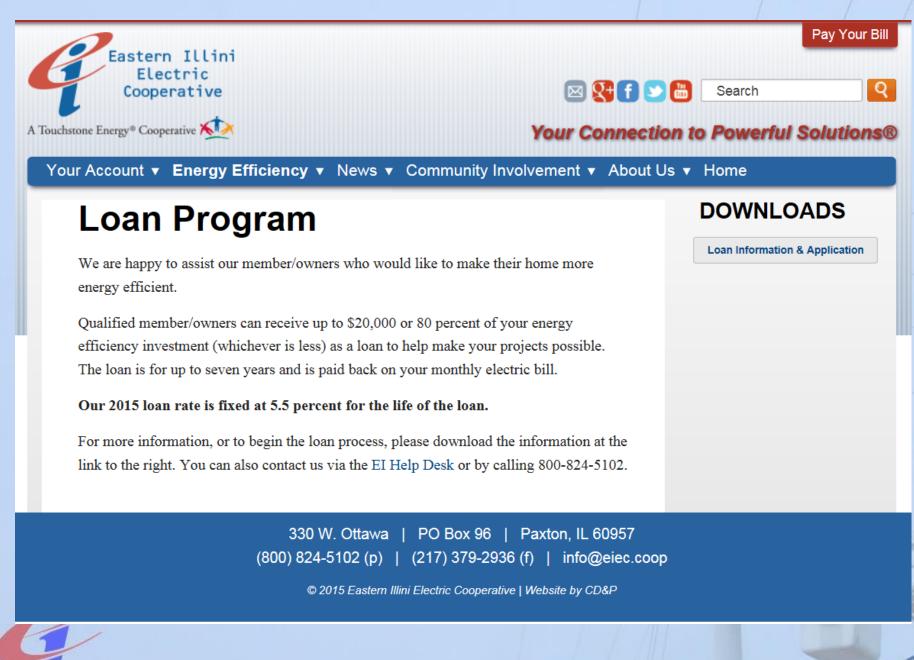
### **PrePaid** Advantage Program

Pay your bill on your schedule, not ours.



A free membership card that gives you discounts on everyday expenses

A Touchstone Energy



### Member Loan Documents



#### ENERGY WISE HOME LOAN INFORMATION

Thank you for your interest in our loan program. Please read through the following information to familiarize yourself with the steps required to insure that we can process your loan in a timely manner.

The entire application process can be as short as ten working days from the time we receive the completed application. If information is missing or inaccurate, the process will be longer.

If your credit history is good (a rating of at least 700) and the information submitted on the application agrees with the credit report, approval should be within five working days. Upon receipt of the contractor's proposal and the legal description of the property a signature note and security agreement will be prepared and mailed within five working days.

The following information is required to receive a loan from Eastern Illini:

#### Initial application should include:

- A completed loan application
- \$50 application processing fee
- Contractor proposal for the work
- Legal description of your property
- Property tax ID number
- Most recent federal tax return

#### Once approved, we also require:

- Signed signature note
- Signed security agreement

#### Please send all required documents to: EASTERN ILLINI ELECTRIC CO-OP ATTN LOANS PO BOX 96 PAXTON IL 60957

#### Energy Wise Home Loan Specifics

- We will loan up to 80 percent of a qualifying project's costs.
- The current interest rate is 5.5 percent.
- Loans are conveniently repaid, up to a 10year period, on your monthly electric bill.
- · There are no prepayment penalties.
- There is an overall cap of \$20,000 per member/owner.
- Qualifying projects include:
  - Electric heating systems
  - Insulation upgrades
  - Electric service upgrades
  - Standby generators

#### EASTERN ILLINI ELECTRIC COOPERATIVE LOAN APPLICATION

1 <sup>st</sup> Applicant	Birth Date//	SS #	DL #
Address	City	State	Zip
EIEC Acct. #	Home Phone #	Cell Phone #	
Is this: □ New Construction or □ Existi	ing 🛛 Own 🗆 Rent – Amount	t \$Landlord	
How long at present address? Years	Months If less than 1 year, pleas	se provide previous addre	SS.
Previous Address	City	State	Zip
Employer	How long? Years	Months	
Street	City, State, Zip	F	Phone #
Job Description	Ne	et monthly take home pay	\$
2 <sup>nd</sup> Applicant	Birth Date	e// SS #	ŧ
Employer	How long?Yrs	Mos. Net monthly take h	home pay \$
Street	City, State, Zip		Phone #
Loan Amount Requested \$	Purpose		

All boxes applicable and all liabilities must be completed in order for the application to be processed. Omitted information will delay the process.

	Institution	Last 4 digits of acct. #	Payment	Balance
Martine			Monthly	
Mortgage			Annual	
Hanna Danita			Monthly	
Home Equity			Annual	
Auto Tara			Monthly	
Auto Loan			Annual	
2 <sup>nd</sup> Auto Loan			Monthly	
			Annual	
Credit Card				
Other			Monthly	
Other			Annual	
Other			Monthly	
Other			Annual	

If you have more information than the above boxes allow, please provide additional information on separate sheet of paper.

The information provided on this application is complete and correct and is given for the purpose of obtaining credit. You have authorized EIEC to verify this information and to obtain additional information in reviewing this credit request. Both signatures are required for joint application.

Date	1 <sup>st</sup> Applicant's Signature	2 <sup>nd</sup> Applicant's Signature
	OFFICE USE ONLY	
Date requested: Date sent: Date received:		nbership date: Location:

If you have any questions as you go through the loan process, please contact us at 800-824-5102.

EASTERN ILLINI ELECTRIC COOPERATIVE \* PO BOX 96, PAXTON, IL 60957 \* 800-824-5102

### Internal Documentation & Tracking

#### Loan Application Checklist

EIEC Loan Application Information:

Name:		
Address:		
Phone #:	Member Date:	
Account #:	Map Location:	

#### Does the Loan Folder Include the Following?

Completed Loan Application?	□Yes	□No
Check Submitted?	$\Box$ Yes	□No
Accurate Information Provided?	$\Box$ Yes	□No
Copy of A/R History Provided?	$\Box$ Yes	$\Box$ No
Copy of Contractor's Quote?	$\Box$ Yes	$\Box$ No
Copy of Credit Report?	□Yes	🗆 No
Proof of Income?	□Yes	🗆 No
Property Tax ID number?	□Yes	🗆 No
Legal description of property?	□Yes	$\Box$ No

#### Amount of loan requested:

ſ	Total Monthly Income	
Ľ	Total Monthly Disbursements	
	Income Available	

Empirica Score

(minimum of 700 required)

Number of Delinquent Payments In The Past 24 Months:

1	30 Days	60 Days	90 Days

Date of Loan Application:	Date Approved/Disapproved:
Requested	Bob Dickey
Sent	Brian Stagen
Returned	Bob Hunzinger
Date of Note/Security Agreement Sent Returned	UCC1 Filed Date Check Sent
Copy of Note?	🗆 Yes 🛛 No
Copy of Security Agreement?	🗆 Yes 🛛 No
Copy of UCC1?	🗆 Yes 🛛 No





# Internal Tracking & Documentation

- Completed application
- Check submitted
- Accurate information provided compared to credit report
- Copy of accounts receivable for past 36 months with Eastern Illini
- Copy of contractor's quote
- Copy of credit report
- Proof of income, usually a pay stub
- Copy of last year's federal income tax filing
- Property tax ID number
- Legal description of property
- Number of delinquent payments in the past 24 months

# Internal Tracking & Documentation

Contact Information Reasons Questionnaire* Workflow Activity Graph											
	Reason	Priority	Reason Stat		iate Date/Time	Close Date/Tim	e Follow-Up N	eed D	Follow-Up R	Follow-Up Status	Follow-
1	LOAN	Normal	Open	04	4/27/2015 12:23:1	16					
										0	
Add Relate	ed Sho	ow Related	l (0) Add I	Reason	Delete Reason						
Contact											
Contact Typ	pe:	Customer	r 🔻								
Contact Lev	/el:	Customer	r V	Inco	ming 🔵 Outgoir	ng					
Customer		80000095	544	Account		86					
Provider				Location							
Contact Nan	me:	TIMOTHY	E FRICK								
Notification I	Method:				T						
Reason											
Reason:	LOAN -	Loan Inf	formation							•	Accept
Priority:	Normal	▼ Sta	itus: 0 - Ope	en 🔻							
Description:	Member	is inter	ested in in	nstalliir	ng a geotherm	al HVAC system	and upgrading	insulat:	ion in the at	tic and crawl	space
Solution:	Directe	d member	to our web	osite to	download loa	n information					



# Internal Tracking & Documentation

Contact Information Reasons Questionnaire* Workflo	w Activity	Graph 🏊	
Questionnaire			
Date App Mailed:			
Date loan app, filing fee, estimate, prop desc received:			
Date credit check performed:			
Date loan approved:			
If not approved, date denial letter sent:			
Date Sig note/Sec agree mailed to member:			
Date signed Sig note/Sec agree received in office:			
Inspection Date:			
Date check request made:			
Date check mailed to member:			
Initial Payment date:			
Final Payment date:			
Date UCC 1 filed:			
Date to file UCC3 if loan repayment fulfilled:			
Notes:			

# Questions?

