

Energy Efficiency Retrofits and On-bill Financing for Existing Homes: A Replicable Model

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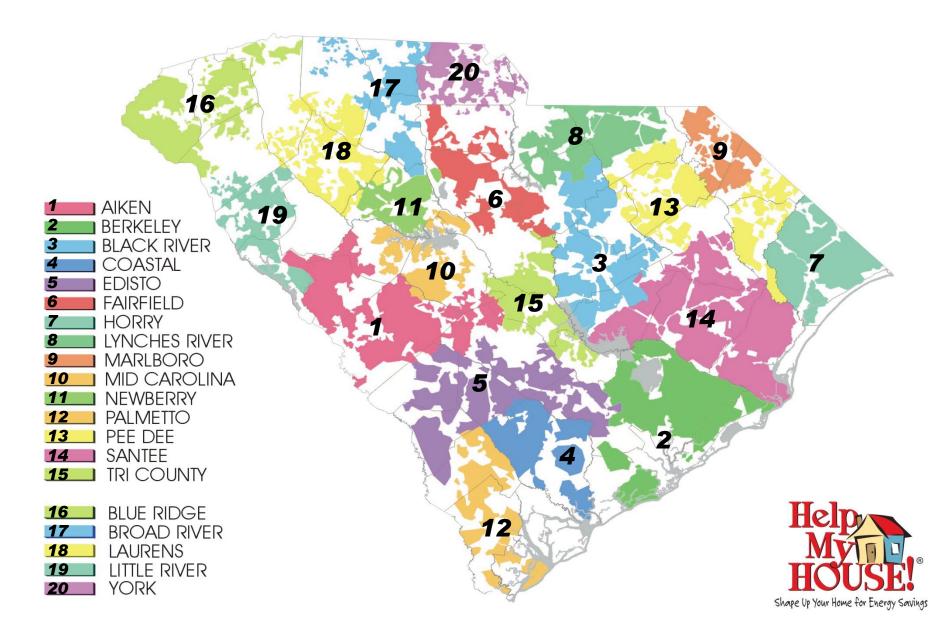
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#### WHAT WE WILL TALK ABOUT

- Who we are (S.C. co-ops)
- Why on-bill financing
- How our program works
- Results/Lessons Learned
- What we're doing now/next



#### **SOUTH CAROLINA ELECTRIC COOPERATIVES**



#### **SOUTH CAROLINA ELECTRIC COOPERATIVES**

#### We don't own generation...

#### ...We're Super Consumers!





# **S.C. COOPERATIVE MEMBERS**

- 24% live in manufactured housing (3X the national average)
- 50% more likely to live below the poverty line
- In some months, many may spend 60-80% of income on energy
- The state ranks 7th in cooling degree days per year
- 80% use electricity as primary form of heating



### **ONE IDEA, TWO PHASES**



Shape Up Your Home for Energy Savings

#### Loan Pilot

- 2011-2012
- 8 co-ops, 125 homes
- Main Purpose: test EE vs. new generation
- RUS and G&T funding

#### **Ongoing Programs**

- 2012- Present
- 5 co-ops, 311 homes (so far)
- Purpose: Member service
- Mix of co-op and RUS dollars for lending capital

### **HMH PILOT BACKGROUND**

- Central Electric board's 2010 efficiency goals
  - 10% reduction in residential energy use by 2020
  - Reduce wholesale residential power purchase costs
  - Maintain or improve member satisfaction
- Central partnered with ECSC to design pilot program
- Federal legislation enables more financing of efficiency
- Pilot Program kicks off, accesses USDA financing



# **ON-BILL FINANCING (OBF) – A TARIFF**

- 2010 South Carolina state law (Section 58-37-50) allowed co-ops to move forward
  - Loans are tied to the meter
  - Power can be shut off for lack of payment
  - Loan stays with home if home is sold
  - These provisions eliminate need for credit check

# **ON-BILL FINANCING (OBF) – A TARIFF**

- Allows co-op members to finance energy efficiency measures with low-interest loans
- Loans are repaid on monthly utility bills
- Enables those without sufficient cash in hand to make prescribed and long-awaited efficiency upgrades





# **PHASE #1: THE PILOT** 2011-2012

# **Key Partners**

#### 1. Participating Co-ops

Aiken Electric	Palmetto Electric
Black River Electric	Pee Dee Electric
Broad River Electric	Santee Electric
Horry Electric	Tri-County Electric

- 2. Central Electric Power Cooperative
  - Purchases wholesale power and distributes it to the state's co-ops



- 3. Electric Cooperatives of South Carolina
  - Co-ops' state-wide trade association



# **Key Partners**

- 4. Environmental and Energy Study Institute
  - Assisted with program design, outreach, evaluation

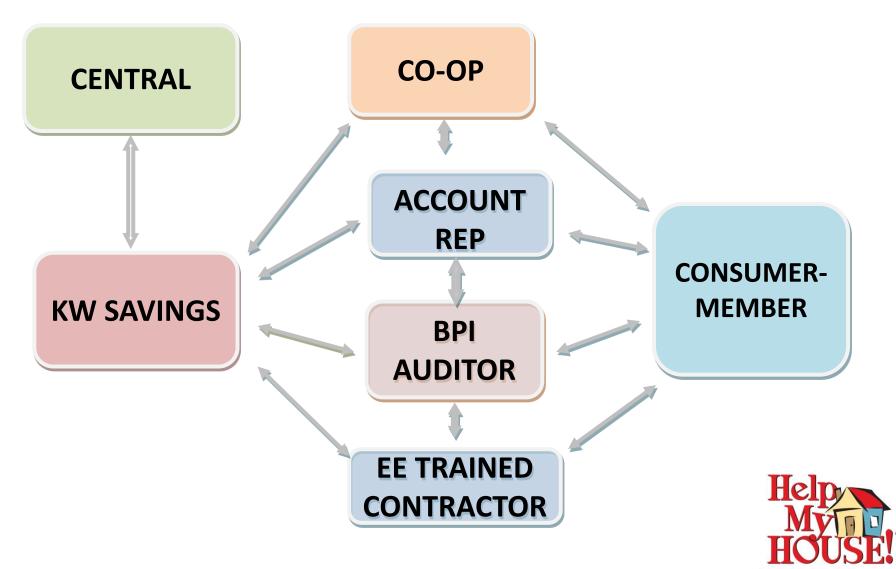
EESI

- 5. Doris Duke Charitable Foundation
  - Grant supported EESI's work
- 6. Ecova
  - Program planning, management





### **HMH PILOT STRUCTURE AND PROCESS**



Shape Up Your Home for Energy Savings

# KW SAVINGS: A LA CARTE ADMIN

- Available services include:
  - Total program management
  - Energy Audits
  - Contractor management
  - Loan review and processing (Credit Union)
  - Member support and communications
  - Post-retrofit problem resolution
  - Member-contractor mediations



# KW Savings

#### Sets and Maintains Brand Standards

#### **Quality Controls**

Bookend comprehensive audits of each home per the SC statute.

#### **Oversight of Loan Processing**

Loan documents either drafted by KW Savings or drafted by the co-op and sent to KW Savings for review before distribution to homeowners.

#### **Data Collection**

Location of homes, list of installed measures, costs, work and audit results, ongoing energy usage, and any other data required by KW Savings Co.

#### **Shared Business Plan**

Each cooperative must submit an acceptable written business plan before implementing the program, including any proposed differences from the pilot model.



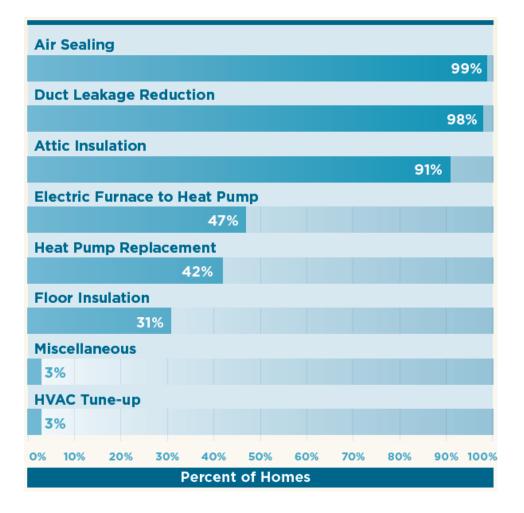
# **HMH PILOT PROCESS**

1.	Participant Selection
2.	Visual Audit
3.	Comprehensive BPI Audit
4.	Loan Approval & Contractor Selection
5.	Measure Installation
6.	Final Inspection & Project Approval

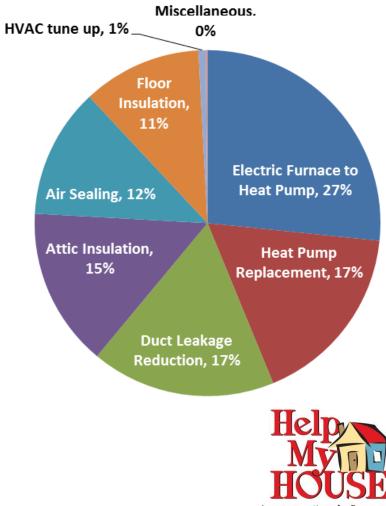




#### Percent of homes with each measure



#### Percent of savings from each measure



Shape Up Your Home for Energy Savings

#### **MEASURED RESULTS CLOSE TO PREDICTED**

	Predicted	Actual
Annual kWh Savings	11,593 kWh	10,809 kWh
Annual \$ Savings	\$1,285	\$1,157
Project Costs	\$7,684	\$7,684
Project Simple Payback	6.0 years	6.6 years

\* All values are per home averages for a typical meteorological year.



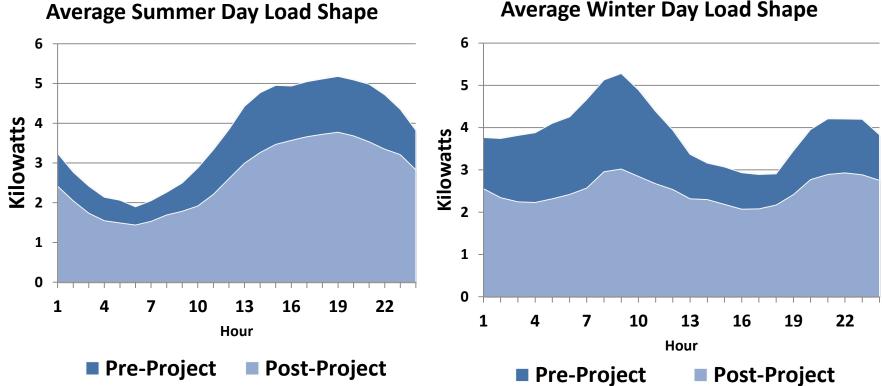
#### **ANNUAL SAVINGS: AVERAGE HMH HOME**

\$1,157		\$288	Annual Net Savings
		\$869	
	Annual Energy Savings		Annual Loan Repayment

All values are per home averages for a typical meteorological year.



#### **DEMAND SAVINGS**



#### Average Winter Day Load Shape



# **PILOT PARTICIPANT SURVEY**



#### **SATISFACTION WITH CO-OP**

# 96% same or higher



**ARE YOU MORE COMFORTABLE?** 

#### A lot more 76%

#### Somewhat 13%

#### About the same 11%



#### **SATISFIED WITH POST-REPAIR ELECTRIC BILLS?**

Very satisfied	69%
Somewhat	20%
Neutral	0%
Somewhat not 7%	
Very unsatisfied	4%



# **TERI AND JOHN NORSWORTHY'S HOME**

Summerton, S.C.

Santee Electric

Site built home, 1979 Size: 2013 sq. ft. 3 bedrooms

Energy efficiency measures: New heat pump, duct sealing, air sealing, attic insulation Loan amount: \$6,540



### **PILOT LESSONS AND CONCLUSIONS**

The average Help My House pilot home...

- used 34% less electricity, saved \$288/yr. *after* payments
- had coincident peak savings of about one-third
- showed no change in load factor (would have improved with installed control switches)
- was more comfortable to the homeowners
- had an extremely satisfied homeowner



# **The Business Case for OBF**

#### Short Term

- Positive participant and member satisfaction
- Minimal impacts on load factor impacts minimal
- Nominal lost revenue for co-ops, even for a longterm aggressive program
- Long Term
  - EE incentives for states in EPA's final 111(d) rules
  - Energy efficiency is cheaper than new generation likely less than 2 cents/kWh
  - Broader economic benefits: good for contractors and other local businesses; supply chain





### PHASE #2: ONGOING PROGRAMS 2012-Present

### **ONGOING PROGRAMS**



Со-ор	Homes/Loans Completed
Aiken Electric	182
Black River Electric	40
*Little River Electric	n/a
*Lynches River Electric	n/a
Santee Electric	116
*York Electric	10
	<b>Running Total 348</b>



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